

Group Housing Policy

Cancellation Policy

Due to hotel policies, associations are now held financially responsible for hotel rooms reserved but not actually occupied. To save the MDS International Congress from penalty fees, it is imperative that groups reserve hotel rooms realistically and cancel with as much notice as possible.

- Any reduction to the room block or cancellation of rooms before the April 3, 2017 deadline will be charged a one night room and tax penalty.
- Changes in arrival and departure dates will be accepted at no charge until April 3, 2017. Changes in arrival and departure dates after April 3 will be charged one night room and tax for each night cancelled. Substitutions will be accepted at no charge.
- Any cancellation of rooms after May 12, 2017, 12:00 Eastern Time will be charged a full stay penalty.
- All registration cancellations will automatically result in cancellation of the individual hotel reservation. Substitutions will be accepted if received at the time of cancellation. Cancelled rooms cannot be reinstated.